

## ETIQUETTE

Food and beverages consumed in Basil's must have been purchased from the bar and / or kitchen in Basil's.

I.D. will be requested of anyone purchasing alcohol who looks under 25; this is in line with the "Challenge 25" scheme.

It is against the law for staff to sell alcohol to anyone who is heavily intoxicated.

Alcohol consumed on the premises must be purchased from Basil's.

No birthday parties will be held for under 22 year olds.

Colets reserve the right to ask patrons to leave the premises if their behaviour is deemed unacceptable.

Colets has a Zero Tolerance of any abusive or aggressive behaviour; please refer to our Anti-Social Behaviour Policy for further information.

Members must not abuse the 10% food & beverage discount. If a member is with a group of non-members, the member can only use their membership for that group of people once.

If members forget their membership card, they will not receive the 10% discount, and will be charged the full non-members rate on all products.

Children under the age of 8 must be seated at all times and must be accompanied by an adult.

Children under the age of 14 must be accompanied by an adult at all times in Basil's.

No changing of children (nappies / clothing) in the bar area; this contradicts safeguarding practice and procedures.